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| |  | | --- | | **Education**  B.TECH,INDUSTRIAL ENGINEERING, GITAM University, IN, 2016  **Contact Details**  **7207844880**  **7095443522** |  |  | | --- | | **Languages**  English - Fluent  Hindi - Good  Telugu – Fluent | |  | **PAKKI PRASANNA  FRONTEND-DEVELOPER Profile**  Technical Specialist with **7+ years** of overall and **5 years** of relevant experience in UI Development.  **Proficient with Agile** methodology, Making sure back logs are prioritized, estimated, requirements are clear, sprint planning and collaborative work space is available and track progress daily with help of stand-up meeting.  **Key skills**  Problem Solving, Planning, Reporting and Documentation  SQL Basic Queries,JIRA,Redhat Console,Nexus Lifecycle,Agile.  Web Technologies : HTML5,CSS3,ES6,REACT,REDUX,A11Y  Operating Systems: Windows XP/Windows7/10/11  **Key courses and training**  I have attended training azure and completed AZ-900 certification  **Work experience**  **TECHNICAL ANALYST**  HSBC-RPCOFORGE | May 2023 - Present   * Used State management libraries like redux for complex application. * Collaborated with backend developers to design and consume RESTful API’s. * Worked closely with product managers and stakeholders to gather requirements and provide technical insights. * Developed and maintained multiple react applications, ensuring high-quality code and adherence to coding standards.   **SENIOR APPLICATION ENGINEER**  DISCOVER FINANCIAL SERVICES IBM, India | Aug 2022 – May 2023   * Identified web-based user interactions and developed highly-responsive user interface components via React concepts. * Wrote high quality code and application interface code via JavaScript following React.js workflows. * Maintained and updated a GraphQL layer to allow retrieval and updates of user * Collaborated with the backend team to design , define and implement GraphQL types and resolvers to provide necessary data for front-end development while maintaining minimal calls to the database. * Troubleshot and resolved system-related issues in real-time minimizing operational downtime to approximately zero. * Optimized components for maximum performance. * Reviewed application requirements and interface designs to ensure compatibility with existing applications . * Obfuscation implemented for hiding the source code from developer tools. * Minification implemented for optimized performance.   **SOFTWARE ENGINEER**  MICROSOFT-365 SCC PACTERAEDGE, India | Sep 2020 - Aug 2022   * Provided quick and effective resolutions to client as well as answered with immediate re-directions using tickets raised and mail threads resulting in 100% client satisfaction * Provided Cost effective support solutions to employees which reduced company spending by 15% annually * Assists clients in accessibility project planning, establishing and administering accessibility testing programs, and remediating accessibility issues to ensure compliance with Web Content Accessibility Guidelines 2.0 (WCAG 2.0) * Experience in Web Content Accessibility Guidelines 2.0 (WCAG 2.0) and ability to apply W3C web standards and are browser compatible (BDD) and Test Driven Development (TDD).   **APPLICATION ANALYST**  GK-HOLDINGS(OPEN COLLECTIONS WORK BENCH) ACCENTURE, India | July 2019 - Sep 2020   * Trained 2-3 freshers in internal web functions, includes steps how to independently make minor update and changes. * fixed bugs from existing websites and implemented enhancements that significantly improved web functionality and speed * Rewrite existing code, and add new code on top of Pre-existing code. * React components to be used with Bootstrap to speed up development. * Code reviews and pairing with other team members to learn and share knowledge.   **SYSTEMS ENGINEER**  CREDIT BRIDGE SERVICES TCS, India | Jun 2017 - July 2019   * Application/framework design as needed. * Optimize applications for maximum speed and Scalability * Rewrite existing code, and add new code on top of Pre-existing code. * React components to be used with Bootstrap to speed up development. * Unit tested React components and Redux ,Build reusable code and libraries for future use. * Presented solutions to the client when they want out of scope issues to be solved. * Code reviews and pairing with other team members to learn and share knowledge.   **ASSOCIATE SYSTEMS ENGINEER**  ROGERS TELECOM TCS, India | Jun 2016 – Jun 2017   * Responsible for designing testing scenarios for usability testing. * Responsible for conducting testing, there after analyse the results and then submit his observation to development team. * Prepare all reports related to software testing carried out. * Carry out testing as per defined procedures. * Participate in walk throughs of testing procedures |